

Booking appointments online with Chaldecott Medical Clinic via Telus CHR

Overview

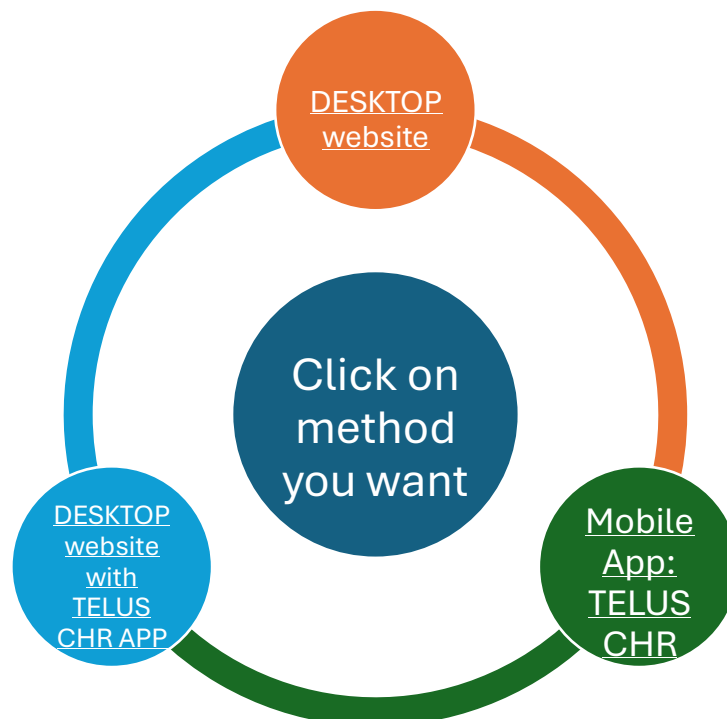
We are beginning to open appointment booking online, as using the internet is much easier than the phone. There are several benefits to online booking:

- An intuitive interface to view available days and times
- Fully automated
- Saves everyone's time

The following appointments can be booked:

- Office visits
- Phone calls

Now, click to choose your method for signing up



Booking an appointment via DESKTOP website (method 1)

1. Open <https://chaldecottclinic.inputhealth.com/ebooking>.
2. Bookmark this page.
3. After clicking “Yes” to the registration prompt, provide your details to log in.

The screenshot shows the Chaldecott Medical Clinic website with a 'Patient Login' modal form open. The form contains the following fields and options:

- LAST NAME:** Text input field with 'Patient' entered.
- DATE OF BIRTH:** Three dropdown menus showing 'December', '31st', and '1969'.
- SEX:** Radio buttons for 'Female', 'Male' (selected), and 'Other'.
- IDENTIFICATION:** A dropdown menu showing 'BC' and a text input field with '1234567890'.
- CONTACT:** Radio buttons for 'Mobile' and 'Email' (selected). Below is a text input field with 'testpatient@gmail.com'.

At the bottom of the modal are 'Close' and 'Login' buttons. The background shows the 'Make a Request' section of the website.

4. If the details are right, provide the verification code from your email or text messages (whichever one you chose before). If you entered your email and did not receive a code, check your spam folder and wait an additional minute.

This screenshot shows the same 'Patient Login' modal form, but with a verification prompt overlay. The prompt text reads:

We've sent a one-time passcode to your mobile phone or e-mail. Please check your messages and enter the passcode below.

Your passcode will expire 2026/Aug/07 1:51PM.

Below the text is a text input field containing five dots (•••••) and a 'Login' button.

5. Select the appointment reason. It is usually “Office Visit.”

Chaldecott Medical Clinic

Test Patient
Logged in / [Log out](#)

Make a Request

< Back Start > Reason

Please select the primary reason for your visit.

Well Baby Checkup - 2 Years

Depression follow up

Flu Vaccine

Office visit

Prenatal Care

Rash

Other

6. Select “In-Person or Phone Visit.”

Chaldecott Medical Clinic

Test Patient
Logged in / [Log out](#)

Make a Request

< Back Start > Reason > Visit Type

Select your visit type



In-Person or Phone Visit
See your health care provider in the office or speak to them over the phone.

Chaldecott Medical Clinic

4186 Dunbar St Vancouver BC, V6S 2E7 CA

7. Select the appointment type to book.

Chaldecott Medical Clinic

Test Patient
Logged in / [Log out](#)

Make a Request

< Back Start > Reason > Visit Type > Type

Please choose the type of appointment you would like to book.



Office Visit with Dr. Duncan
15 minutes

Chaldecott Medical Clinic
4186 Dunbar St Vancouver BC, V6S 2E7 CA

8. Select an appointment day and time from available options.

Chaldecott Medical Clinic

Test Patient
Logged in / [Log out](#)

Make a Request

< Back Start > Reason > Visit Type > Type > Schedule

Please select the appointment time.
If you cannot find a time during your family doctor's scheduled vaccine clinic, please call us and we can help.

August 2026

>

SUN	MON	TUE	WED	THU	FRI	SAT
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Appointment Date

August 28th 2026

Appointment Time

Pacific Time (US & Canada)

Please choose an appointment time below. Only available times are shown.

11 AM

11:45 AM

Next

Chaldecott Medical Clinic
4186 Dunbar St Vancouver BC, V6S 2E7 CA

9. Provide your relevant information. Regarding your method of notification, you can also choose to get notified on your cell phone or both.

10. Confirm your request.

Chaldecott Medical Clinic

Test Patient
Logged in / Log out

Make a Request

< Back Start > Reason > Visit Type > Type > Schedule > Information

Please provide basic information.

FIRST NAME
REQUIRED

Test

MIDDLE INITIAL

Tester

LAST NAME
REQUIRED

Patient

DATE OF BIRTH
REQUIRED

December 31st 1969

SEX
REQUIRED

Male

GENDER IDENTITY

Male

PREFERRED PRONOUNS

He/Him/His/Himself

PHONE
REQUIRED

6041234567

EMAIL
REQUIRED

testpatient@gmail.com

NOTIFICATION METHOD

Email

Next

Chaldecott Medical Clinic

4186 Dunbar St Vancouver BC, V6S 2E7 CA

Chaldecott Medical Clinic

Test Patient
Logged in / Log out

Make a Request

< Back Location > Reason > Visit Type > Type > Schedule > Information > Confirmation

Please confirm your request.

Request Details

TYPE

Office Visit

Change

PRACTITIONER

Dr. Debbie Waldman / Doctor

DATE

August 28th 2026

TIME

11:45 am Pacific Time (US & Canada)

Change

Your Details

Change

NAME

Test Tester Patient

DATE OF BIRTH

1969-12-31

SEX

Male

GENDER IDENTITY

Male

PREFERRED PRONOUNS

He/Him/His/Himself

PHONE NUMBER

+16041234567

EMAIL ADDRESS

testpatient@gmail.com

REASON

Office visit

BC

1234567890

☒ I agree to being notified about my appointment via e-mail and/or SMS. I am responsible for attending my appointment.

Submit Request

Chaldecott Medical Clinic

4186 Dunbar St Vancouver BC, V6S 2E7 CA

11. Success! After clicking “Okay,” you should get a detailed overview of your upcoming appointment.

Request confirmed

Thank You

Your appointment has been **confirmed**.

Okay

Chaldecott Medical Clinic

Test Patient
Logged in / [Log out](#)

< Back

Dear Mr. Patient.

Your appointment at 11:45 AM Pacific Time (US & Canada) on August 28th, 2026 with **Dr. Heather Jenkins** is **now confirmed**.

Thank you for your patience.

Best Wishes,
Chaldecott Medical Clinic Staff

YOUR APPOINTMENT

11:45^{AM} Aug 28th 2026

APPOINTMENT TYPE

 Office Visit

YOUR PRACTITIONER

 Dr. Heather Jenkins

PRE-VISIT QNAIRES

None required

Chaldecott Medical Clinic
4186 Dunbar St Vancouver BC, V6S 2E7 Canada

Booking an appointment using your Telus Health Connect app by DESKTOP login (method 2)

1. Make sure you have an account set up with Telus Health Connect. If you have not set that up, please refer to this document to get started before continuing with this method:

<https://d17wgeyuqe7yrh.cloudfront.net/wp-content/uploads/2024/11/18175412/CHR-Connect-Instructions.pdf>.

2. Assuming you have an account set up with Telus Health Connect, log into

<https://thconnect.telushealth.com/>.

3. Bookmark this page.



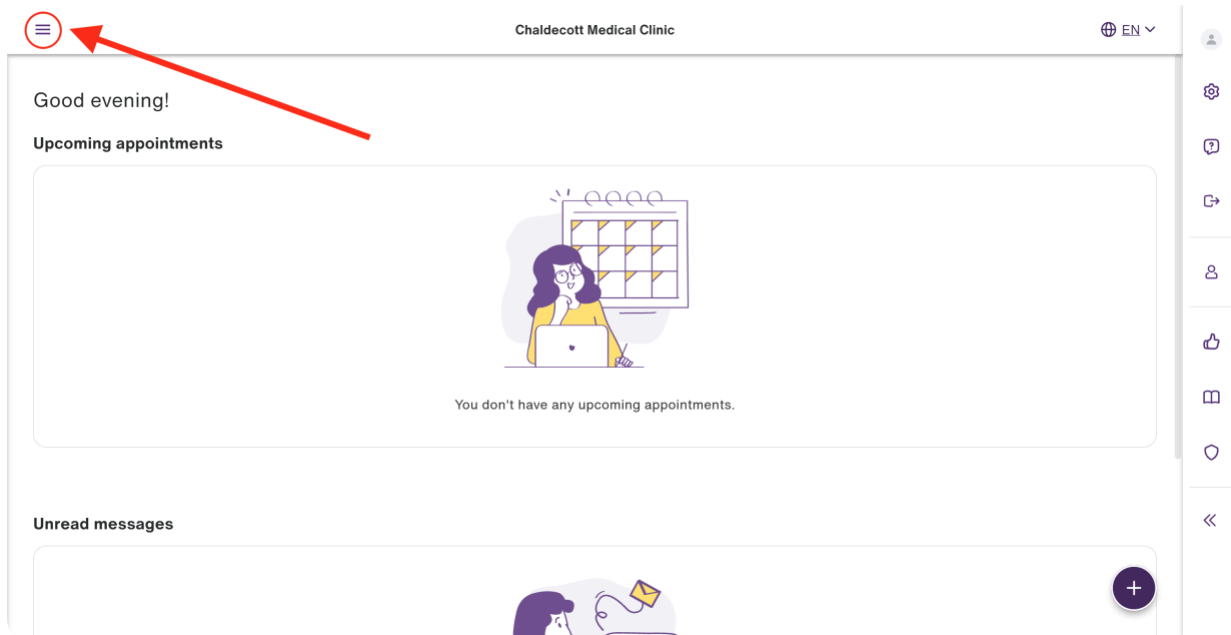
Connect

Log in

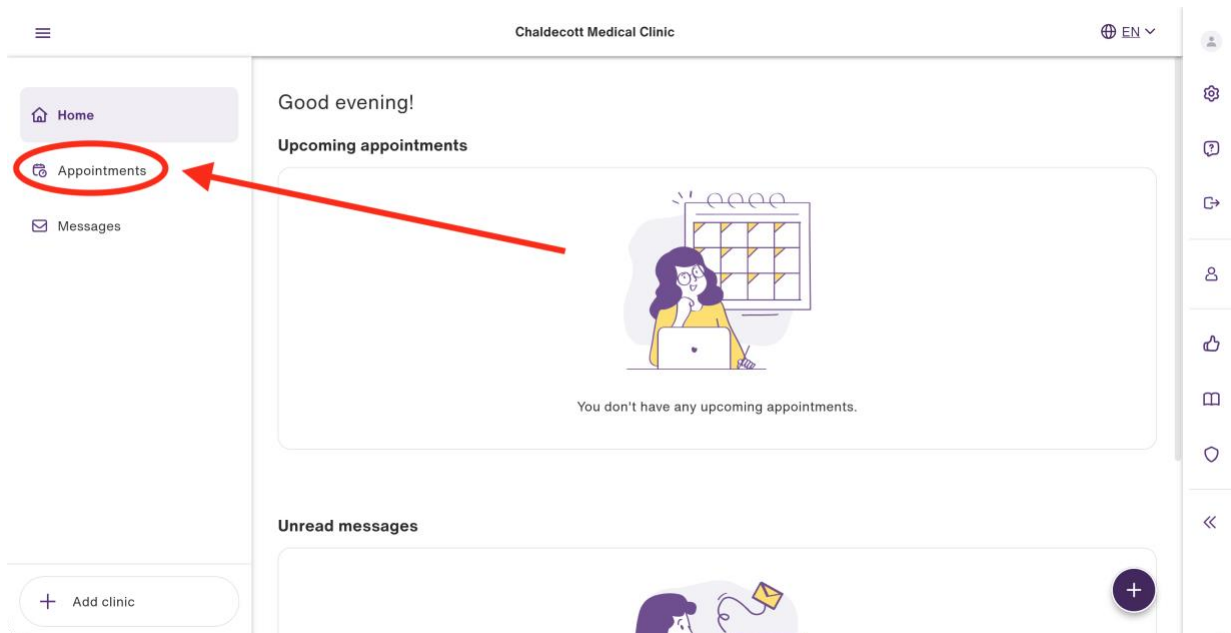
Don't have an account? [Sign up](#)

4. You might need to provide an additional provide the verification code from your email or text messages (whichever one you chose before). If you entered your email and did not receive a code, check your spam folder and wait an additional minute.

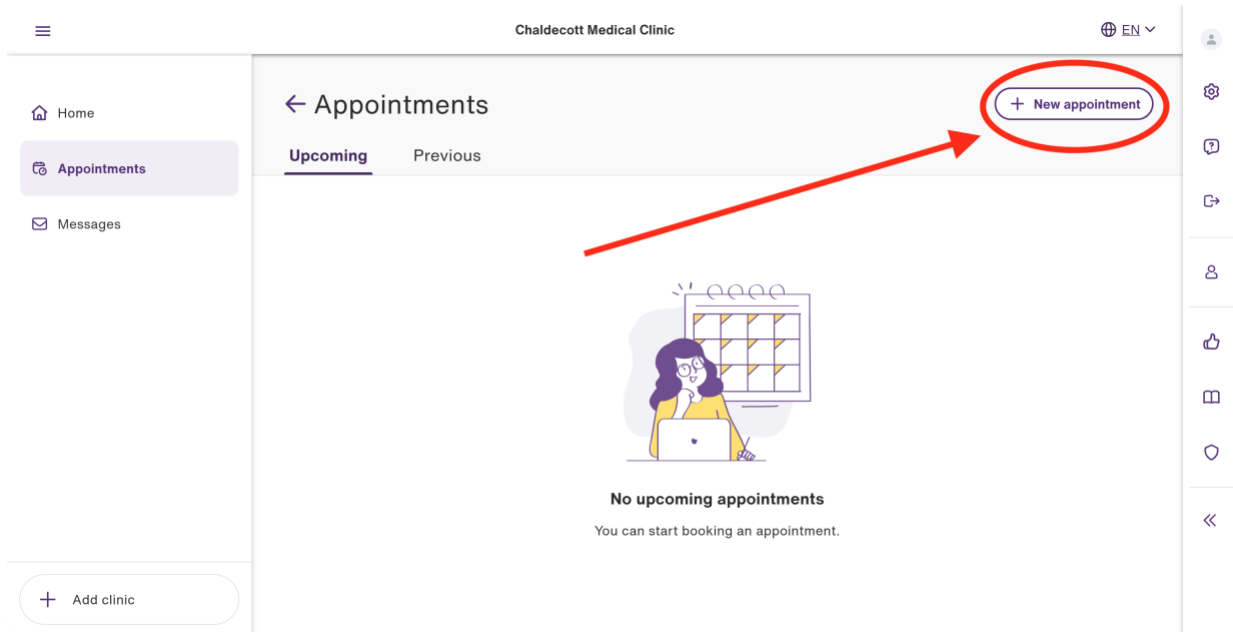
5. Once you have logged in, you may need to click the button with three lines at the top-left to access the appointments menu.



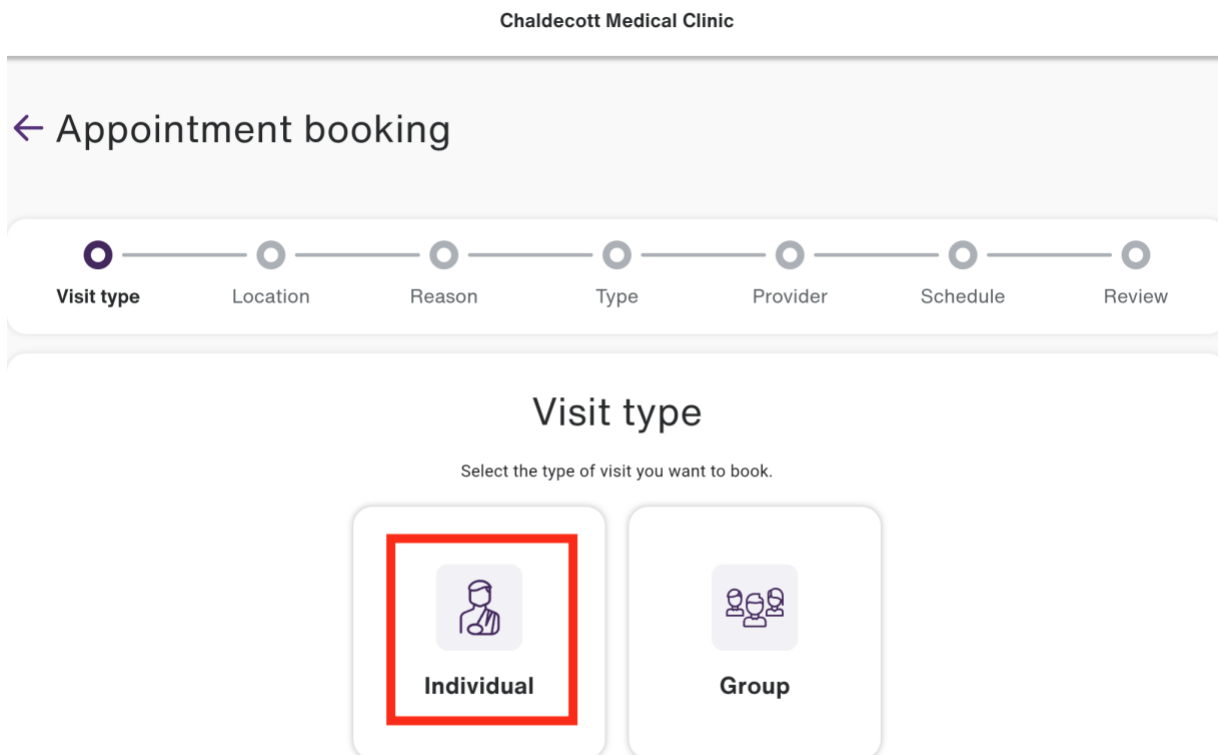
6. Select “Appointments.”



7. Select “+ New Appointment.”



8. Select the “Individual” visit type.



9. Select the appointment reason. It is usually “Office Visit.”

Chaldecott Medical Clinic

← Appointment booking

Visit type Location Reason Type Provider Schedule Review

Reason

Please select the main reason for your appointment, or share your symptoms with us in the provided text box.

Q Search reason

Well Baby Checkup - 2 Years

Depression follow up

Flu Vaccine

Cerumen

Prenatal Care

Rash

Provide reason. +

Back

10. Select the appointment type, under in-person or phone.

Chaldecott Medical Clinic

← Appointment booking

Visit type Location Reason Type Provider Schedule Review

Type

Please select the type of appointment you would like to book.

Virtual In-Person Phone

Q Search appointment types

Office Visit
15 minutes

Back

Chaldecott Medical Clinic

← Appointment booking

Visit type Location Reason Type Provider Schedule Review

Type

Please select the type of appointment you would like to book.

Virtual In-Person Phone

Q Search appointment types

Phone Call: Patient
15 minutes

Back

11. Select an appointment day and time from available options.

Chaldecott Medical Clinic

← Appointment booking

Visit type Location Reason Type **Schedule** Review

Schedule

Please select an appointment date and time below.

August 2026

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

(GMT-7:00) Pacific Time (US & Canada)

Tuesday, August 25th, 2026

8:45 AM	9:00 AM	10:45 AM
11:00 AM	11:15 AM	11:30 AM
11:45 AM	2:00 PM	2:15 PM
2:30 PM	2:45 PM	4:45 PM

12. Confirm the appointment.

Chaldecott Medical Clinic

← Appointment booking

Visit type Location Reason Type Schedule **Review**

Review

Please confirm your request.

**Heather Jenkins**
Doctor

Phone Call Patient
Confirmed

**Phone**
August 25, 2026
11:45 AM - 12:00 PM
(GMT-7:00) Pacific Time (US & Canada)

**Chaldecott Medical Clinic**
Contact information

Patient details
Test Tester Patient
Phone: 312.221.2222

☒ I agree to being notified about my appointment via e-mail and/or SMS. I am responsible for attending my appointment.

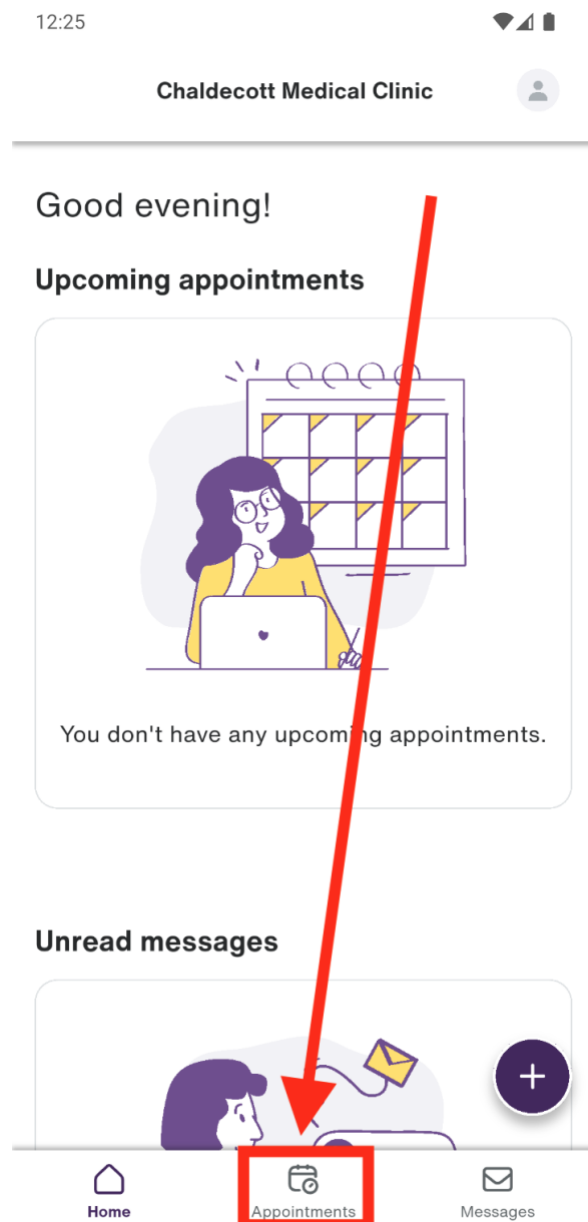
Back **Confirm**

Booking an appointment using your Telus Health Connect app by PHONE or TABLET

1. Make sure you have an account set up with Telus Health Connect AND that you have the mobile app. If you have not set that up, please refer to this document to get started before continuing with this method: <https://d17wgeyuqe7yrh.cloudfront.net/wp-content/uploads/2024/11/18175412/CHR-Connect-Instructions.pdf>.

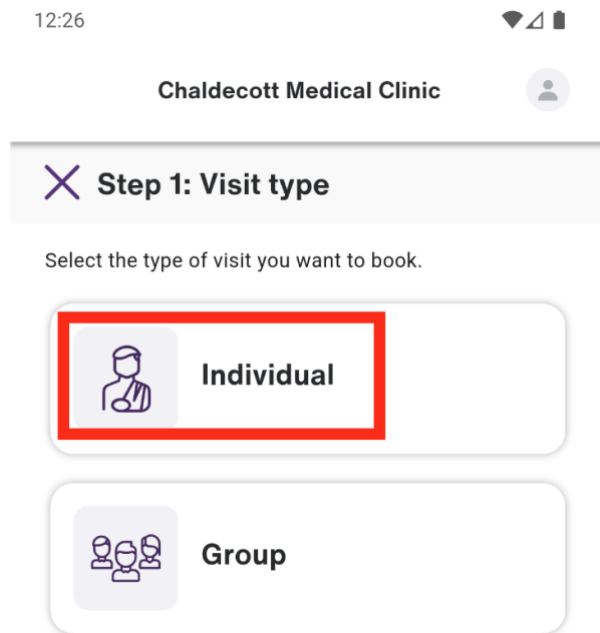
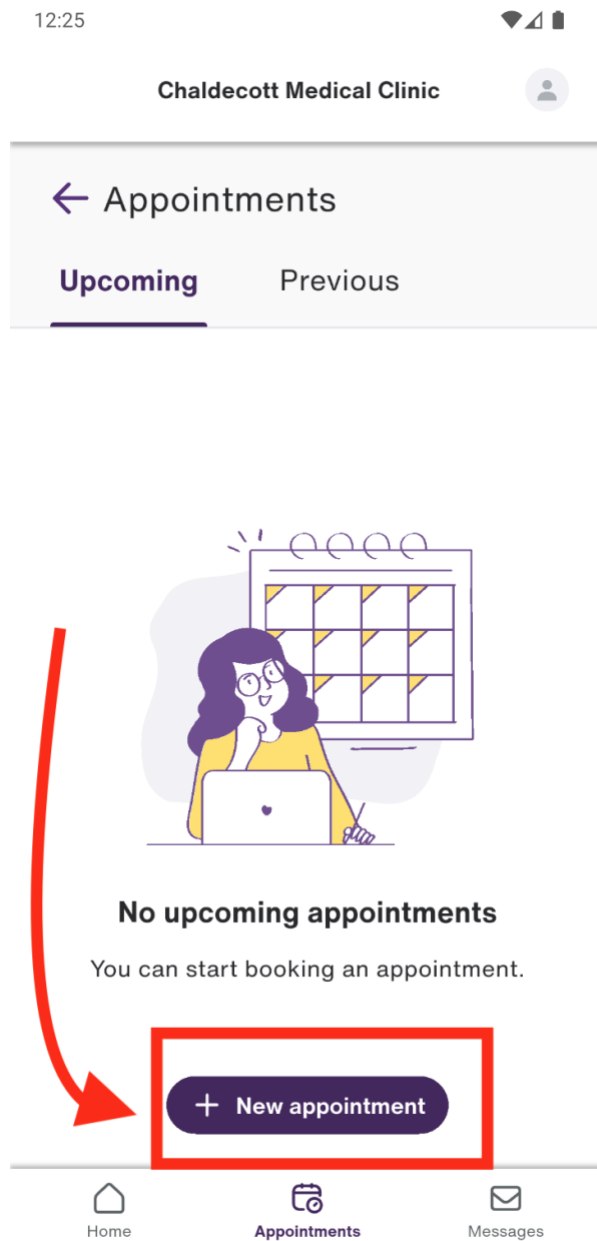
2. Log in to the app.

3. Once logged in, select “Appointments.”



4. Select “New appointment.”

5. Select “Individual.”



6. Select the appointment reason. It is usually “Office Visit.”

7. Select the appointment type, under in-person or phone.

12:26

Chaldecott Medical Clinic

 **Step 3: Reason**

Please select the main reason for your appointment, or share your symptoms with us in the provided text box.

 Search reason

Well Baby Checkup - 2 Years

Depression follow up

Flu Vaccine

Cerumen

Prenatal Care

Rash

Provide reason. 

12:27

Chaldecott Medical Clinic

 **Step 4: Type**

Please select the type of appointment you would like to book.

 Virtual

 In-Person

 Phone

 Search appointment types

 **Office Visit**
15 minutes

8. Select an open day and time.

9. Confirm your selection.

12:28

Chaldecott Medical Clinic

✕ Step 5: Schedule

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(GMT-7:00) Pacific Time (US & Canada)

📅 Tuesday, August 25th, 2026

8:45 AM

9:00 AM

10:45 AM

11:00 AM

11:15 AM

11:30 AM

11:45 AM

2:00 PM

2:15 PM

2:30 PM

2:45 PM

3:15 PM

3:30 PM

3:45 PM

12:29

Chaldecott Medical Clinic

✕ Step 6: Review

🚶 In-Person

📅 August 25, 2026

11:45 AM - 12:00 PM

(GMT-7:00) Pacific Time (US & Canada)

📍 Chaldecott Medical Clinic

4186 Dunbar St, Vancouver, BC, V6S 2E7

[More information](#)

Patient details

Test Tester Patient

Male, 12/31/1969

⛶ Reason

Office visit

☒ I agree to being notified about my appointment via e-mail and/or SMS. I am responsible for attending my appointment.

Click to confirm ->

10. Success!

12:29



Chaldecott Medical Clinic



Appointment details



Heather Jenkins

Doctor

Office Visit

Confirmed

Test Patient



In-Person



Reason

Office visit



August 25, 2026

11:45 AM - 12:00 PM

(GMT-7:00) Pacific Time (US & Canada)



Chaldecott Medical Clinic

4186 Dunbar St, Vancouver, BC, V6S

2E7

[More information](#)



Home



Appointments



Messages